



March 2026

Dear Valued Customer,

Due to the current situation in the Middle East, I want to inform you that there may be temporary delays affecting some shipments. Whilst we are working closely with our logistics partners to minimise any disruptions, certain routes and delivery timelines may be impacted.

Please rest assured that we are actively monitoring the situation and will keep you updated with any relevant developments. If your order is affected, our team will reach out directly with more specific information.

We do not foresee the conflict impacting our supply chain however we are monitoring this closely.

We sincerely appreciate your patience and understanding during this time. Should you have any questions or concerns, please do not hesitate to contact our customer support team.

Thank you for your continued trust and partnership.

Kind regards,

A handwritten signature in dark ink, appearing to read "J Daybell".

James Daybell  
CEO  
Oat Services Ltd